

Hardware Terms and Conditions

If you are receiving any hardware (eg. router, PC, server hardware) from Blue Net wether by themselves or as part of a bundle the following terms and conditions are applicable to you.

The General Terms and Conditions apply in addition to the following:

Title and ownership

The title and ownership of hardware and equipment shall remain with Blue Net until such time as Blue Net have received cleared funds for the hardware in Blue Net's bank account. Blue Net, at their sole discretion, may remove hardware from your premises and you must provide safe access to that hardware for the purpose of removable from your premises, if our credit terms have not been fulfilled or an alternative agreement for your payment has not been reached.

Warranty

Unless otherwise agreed in writing the warranty for all new hardware sold by Blue Net shall be 12 months (unless a shorter warranty is applicable for some products as per the manufacturer's warranty) and are "back-to-base", which means hardware under a warranty claim has to be returned to one of Blue Net's places of business as advertised on Blue Net's web page.

Start of warranty

The warranty start date shall be the date of delivery of the hardware to the address identified on your order.

Exclusions and conditions

Warranty excludes abuse, normal wear and tear, deliberate or accidental damage or damage through the use of the product for a purpose it is not meant for. All warranties are in addition subject to the manufacturer's warranty conditions.

At Blue Net's sole discretion we may replace the goods or supply an equivalent product, repair goods, pay for the cost of replacing the goods or acquisition of equivalent goods or pay for the cost of having the goods repaired.

Blue Net will not be responsible for any consequential loss or damages resulting from the use of Blue Net supplied hardware or equipment.

Generally Blue Net expects you to deliver (at your expense) a faulty item to one Blue Net's places of business and in turn Blue Net will cover the cost of delivery of a repaired or replaced item under warranty back to you within Australia at the most cost effective method.

Items taken outside of Australia will still be covered by warranty. However all transport, packaging, insurance and customs fee and duties to and from you outside of Australia are at your expense and will be charged for by Blue Net.

Manufacturer's warranty

In some cases manufacturer's warranty might be longer than 12 months in which case Blue Net will make any reasonable effort to access the manufacturer's extended warranty.

However the warranty coverage is at the sole discretion of the manufacturer or their Australian representative and Blue Net will not take any responsibility should the decision by the manufacturer not be satisfactory to the user.

In some case manufacturer's warranty might be shorter than 12 months in which case Blue Net will make any reasonable effort to inform you of the length of warranty in advance of your purchase of the hardware or equipment.

Blue Net will not take any responsibility (not even if we failed to inform you about the shortened warranty) should the goods become faulty after the manufacturer's warranty but before 12 months after purchase.